INFO PACK

Welcome to TLGW Pilates, we can't wait to have you in the studio.

Here is some information to help make things easier when it comes to booking your classes and managing your account.

Signing Up

- By now you would have already purchased a 'pass' or 'membership' from our website www.thelocalgym.com.au. If you have not taken this step please visit our website and purchase your preferred pass or membership option.
- After your first purchase you'll be automatically re-directed to our bookings page to make your first reservation.
- You have now made your first purchase, booked your first class and created your account with TLGW Pilates.

Accessing your Account

- You can access your account via our website or through our members app.
- Website - visit www.thelocalgym.com.au and select 'Members Portal' in the main menu.
- Download the App - Install our app
  - IOS (Apple) - PushPress Members Portal
  - Android - PushPress Members Portal
- Login using the same email address and password you used when purchasing your pass or membership.
- If you have forgotten your password or aren't sure what it is please follow the 'forgot password' steps.
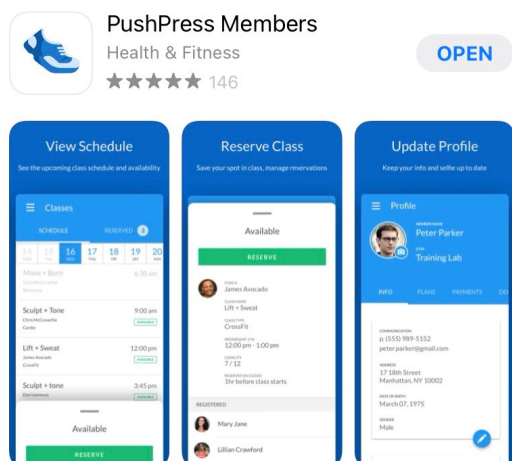
Booking Classes

- If you are on a membership or have purchased a 10 class pass you can book classes by going straight to the classes tab in the main menu.
- If you purchase casual class passes, you will need to purchase your passes **BEFORE** trying to book your class.
- If classes aren't available, please check to see that you have an active pass first.
- To purchase your pass please click on PLANS in the main menu.
- Any issues with your passes or bookings please contact us directly.
- Bookings are essential for all pilates/yoga classes.

Sub Accounts

- Sub-accounts can be created for children or partners who share the same email and/or payment details.
- To access any sub-accounts simply log into the parent/main account first.
- Then switch between accounts by clicking on your profile name and choosing the account you'd like to access.

Members App

Members Portal